

Applaud Solutions: Transforming the User Experience of Oracle E-Business Suite

Enterprise Resource Planning (ERP) systems link all business units in an organization efficiently. Oracle E-Business Suite (EBS) is one of the most comprehensive ERPs customers can buy, matched only by SAP in the global market. It is a large suite of integrated business solutions that took over 20 years for Oracle to deliver from the early releases to the version customers use today. Many Oracle customers have concerns about the older version of the EBS User Interface (UI) which is dated and difficult to use compared to modern standards.

Applaud Solutions is an Oracle partner that adds value to Oracle's offering by delivering a modern user interface and mobile apps that seamlessly integrate with the powerful Oracle back-end, delivering significant modernization of the system, increasing user adoption and customer satisfaction with their Oracle investment.

Applaud invested over five years of research and development into modern user interface technology and mobile development. They combined that R&D with their extensive knowledge of Oracle E-Business Suite to release a software product that replaces the standard Oracle user interface with a brand new UI, built with newer technology.

Applaud belongs to the Independent Software Vendor (ISV) category within the Oracle partner ecosystem. Within that category, they are one of the only ISVs to specialize exclusively on Oracle E-Business Suite. Their specialization has come about because their executive team were

all high level developers and managers within Oracle's own development team prior to founding Applaud. Their customers are treated to a highly specialized and qualified team who can deliver a 3rd party solution that safely extends Oracle E-Business Suite and fits seamlessly into their ERP Ecosystem

Applaud has a number

of solutions that they offer to customers. Applaud Self-Service HR provides the ability for the customers to replace their existing Self Service HR screens with a modern interface as well as choose which processes they want to deploy onto mobile phones and tablets. Common processes such as booking leave, viewing and printing payslips, maintaining personal details are all supported.



Applaud Solutions has combined its R&D into modern user interface technology and mobile development with their extensive knowledge of Oracle E-Business Suite to release a software product that replaces the standard Oracle user interface with a brand new UI

Applaud Recruiting offers a 'job board' that you can embed on a company website and allows the general public to browse open vacancies, then apply for jobs that are of interest. This solution was developed using modern HTML5 technology so the User Interface adapts based on whether the user is viewing pages on a smartphone, tablet or PC.

Finally, Applaud Time and Payments was designed for customers who needed a more efficient and easy way for their workers to enter time. The product was built in partnership with a set of customers in Healthcare who had specific problems with the effort it took their health care workers to enter weekly time. Features such as copying previous time cards in 'one click', access via mobile devices, mass time entry and a friendly user interface all contribute to happy users entering time more accurately.

In terms of future road map, Applaud plans to expand their suite to deliver new solutions for Learning Management, Performance Management, Administrative duties as well as a suite of Business Intelligence Dashboards. They aim to deliver a full suite of HR solutions for Oracle E-Business customers. **CR**



Hari Shankar Gajula,
Development Director